

USD 320 Food Service 2023-2024 FAQs



feeding children is
A WORK OF HEART

Q. What are the prices for meals?

<u>Elementary:</u>	<i>Breakfast</i>	<i>Lunch</i>
Full Price	\$1.70	\$3.00
Reduced Price	\$0.30	\$0.40
Adult	\$2.15	\$4.60

<u>Secondary:</u>	<i>Breakfast</i>	<i>Lunch</i>
Full Price	\$1.70	\$3.10
Reduced Price	\$0.30	\$0.40
Adult	\$2.15	\$4.60

Q. How do I apply for free or reduced meal benefits?

A: The online application link is posted on our website in multiple locations. You may pick up an application at any school office or the District Office. Please read the instructions before filling an application out to ensure that all fields are filled out correctly. This will help speed up the approval process. Incomplete applications cannot be processed or approved. In most cases, applications are processed within a few days that they are received. You will receive a letter in the mail stating the results of your application. Meal benefits are determined by the guidelines set by the U.S. Department of Agriculture. You may apply for meal benefits at any time during the school year. You must reapply at the beginning of every school year. Free or reduced meal benefits do not take effect until the application has been processed and approved.

Q. Will my child get to eat if they don't have money?

A: It is our policy to never deny a student a school meal.

Q: What should I do if my child has food allergies?

A: If your child has food allergies that prevent him/her from eating some of our menu items, please fill indicate on the Health Form at enrollment. You can contact the Food Service office at any time with questions. Those food concerns which require a meal outside of the USDA meal requirements require a Medical Statement to Request School Meal Modification form. The approved medical authority's signature is required as we are not allowed to make substitutions without it.

While we try our best to accommodate food allergy or intolerance substitutions, we are not legally required to make substitutions unless the physician deems it a disability. Non-disability requests are approved on a case-by-case basis. We do not make accommodations simply for food preferences.

Physician's statements for disability must include the child's disability, an explanation of why the disability restricts the child's diet, the major life activity affected by this disability, and the food or foods to be omitted from the child's diet and the food of choice that must be substituted.

Please note that juice cannot be substituted for milk. Soy milk is the only approved substitute for milk.

Q. What happens to my child's money at the end of the year?

A: All account balances (positive and negative) will roll over to the next school year. Negative balances will be due at the time of enrollment. Refunds will be issued for graduating Seniors. Parents may request a refund at any time by contacting the Food Service Administrative Assistant at 785-458-7801. A check for the meal account balance will be issued and mailed by the District Office.

Q. How can I keep up with my child's meal account balance?

A: Sign up for a free account at www.myschoolbucks.com to check balances at any time. MySchoolBucks will also send you an email when the account is getting low. You are not able to view accurate account information or make payments through Power School. NutriKids, our POS system, will also send an automatic email if your student's account dips below a certain level.

Q. How should I make a payment to my child's meal account?

A: There are many ways to make a payment: Send a check to the school in an envelope with your child's name on it; make a credit card payment at www.myschoolbucks.com (there is a transaction fee for this), make a credit card payment in the school office. We do NOT recommend sending cash with students to deposit on their meal account.

Q. What if I feel my child doesn't get enough to eat in the cafeteria?

A: USD320 Food Service provides more than the minimum required amount of menu components at all schools. Please encourage your child to take everything that is offered to them with the meal so they receive the optimum nutrition and so they are eating a full meal. You are always invited to join your child for a meal so that you can see firsthand the full tray of nutritious foods that are offered each day. If you have concerns regarding this matter, contact the Food Service Director at 785-458-7801.